

1 July 2020

## Blind Rehabilitation Services provided for Veterans

<u>A TRICARE explanation of benefits (EOB)</u> is not a bill. It's an itemized statement that shows what action TRICARE has taken on your claims. Keep EOB statements with your health insurance records for reference.

There are a few aspects of VA that do not have SME's or POC's. <u>VA home loans</u> is one of them. (FYI: VA Debt Management Office and GI Bill are the other 2)

In regards to a VA Loan below you will find information I hope is helpful and educates you on the process. In this case the question was specifically about a "VA Escrow Holdback Loan" (in regards to refinancing a home).

## VA offers debt relief to Veterans through year's end

**WASHINGTON** – The U.S. Department of Veterans Affairs (VA) today announced its commitment to extend debt relief to Veterans adversely impacted by COVID-19 to the end of 2020 by suspending certain debt collection actions.

Please consider putting this number **1-844-724-7842** in your cell phone. Please encourage every Veteran (who is seen at a VA) to have them and their close family members put it in their phones as well. Having a Veteran Loved one being admitted to the hospital is stressful enough. Having to try and figure out how to notify the VA and getting bounced from number to number is an additional stressor that is easily avoidable.

The above number is the <u>centralized</u> VA **72 hour notification** line for ER visits & admissions nationwide. A veteran's hospital care and ambulance ride can often be covered if the Veteran or someone (hospital, family member) call the VA number above within 72 hours of admission.

\*Please remember you (they) have to be active with a VA primary care physician (VA referred community care counts). Additionally, if the Veteran is transferred from the ER to a different hospital (even within the same system) it does requires another call.

I programmed it as: VA 72HR Notification

Food insecurity means you have problems accessing adequate nutrition due to financial issues, transportation or other problems.

Veterans never have to miss story time with children, grandchildren, nieces and nephews, or another special child thanks to <u>United Through Reading</u>. For over 30 years, UTR has helped service members video record themselves reading a book to send to a child in their life, reading together no matter the distance.